



3 year Limited Product Warranty

Effective from January 2002

Minicom Advanced Systems Ltd (Minicom) warrants your new **Minicom** product against defects in materials and workmanship for a period of three (3) years from the date of the original purchase from **Minicom** or an authorized reseller.

A copy of the customer's original proof-of-purchase will be required to establish the original date of purchase for all warranty services. In the absence of a proof-of-purchase, **Minicom** will apply the manufacturing date of the product to establish warranty service.

Should this product fail to be in working order at any time during the Warranty Period and a valid claim is received within such period, **Minicom** guarantees to replace or repair according to its standards and the judgment of trained **Minicom** personnel and technical staff, without cost to the customer, any defective part thereof.

Any product defect not originating from defects in materials or workmanship will not be considered covered under this warranty.

Under this warranty **Minicom's** entire liability and the customer's exclusive remedy shall be at **Minicom's** sole discretion, to either repair or replace the product or any defective part thereof.

Under this warranty the product or any part thereof will not be replaced or repaired after the expiry of the above mentioned Warranty Period.

When a product or part is replaced the item being replaced becomes the property of **Minicom**. Replaced products or parts will either be new, remanufactured or refurbished at the sole discretion of **Minicom**.

Replacement products will continue to be covered under the original owner's warranty period, or for a period of six (6) months, whichever is greater.

This warranty is non-transferable and is limited to the MSRP of the product at the date of purchase.

Minicom's RMA procedure must be followed when returning damaged goods.

Unless otherwise notified, the customer is responsible for shipping the defective product to a specified **Minicom** service center.

To take advantage of these warranty services, call your local **Minicom** dealer or regional office or contact the **Minicom** Customer Service department.

WARRANTY EXCLUSIONS AND LIMITATIONS

Minicom is not responsible for damage arising from failure to follow instructions relating to the product's use.

This warranty does not include repair of damage resulting from use of non-**Minicom** components, or use of components not compatible with the product.

This limited warranty does not apply to: (i) any cables, power adapters or accessories supplied with the product; (ii) to cosmetic damage including but not limited to scratches and dents (iii), to damage caused by non-**Minicom** products; (iv) to damage caused by accident, abuse, misuse, negligence, improper shipping, natural causes, flood, fire or earthquake; (v) to a product or part that has been modified; or tampered with or to damage caused by operating the product outside the permitted or intended uses described by **Minicom**; (vi) to damage caused by service (including upgrades and expansions, unless such upgrades were performed according to Minicom's written instructions); (vii) to a product or part that has been modified to alter functionality or capability without the written permission of **Minicom**; or (viii) if any **Minicom** serial number has been removed or defaced; (ix) damage caused by software or virus.

This limited warranty does not apply to the backlight on KVM drawer screens.

Any implied warranties in respect of this product are expressly excluded to the extent allowed by applicable law. In no event will **Minicom** or its resellers or suppliers be liable for any damages whatsoever including, without limitation, incidental or consequential damages, damages for loss of profits or other pecuniary loss arising out of the use of or inability to use this product.

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