

Data Center Efficiency and Security

Access, Control and Remote Management Made Simple



Remote Access. Simply Managed.™

Tasked with the mandate of enhancing IT efficiency without compromising on security, IT managers need tools that will help them meet the business demands outlined by management. With Minicom's secure, reliable data center solutions, IT managers free up time, space and money-doing more with less.

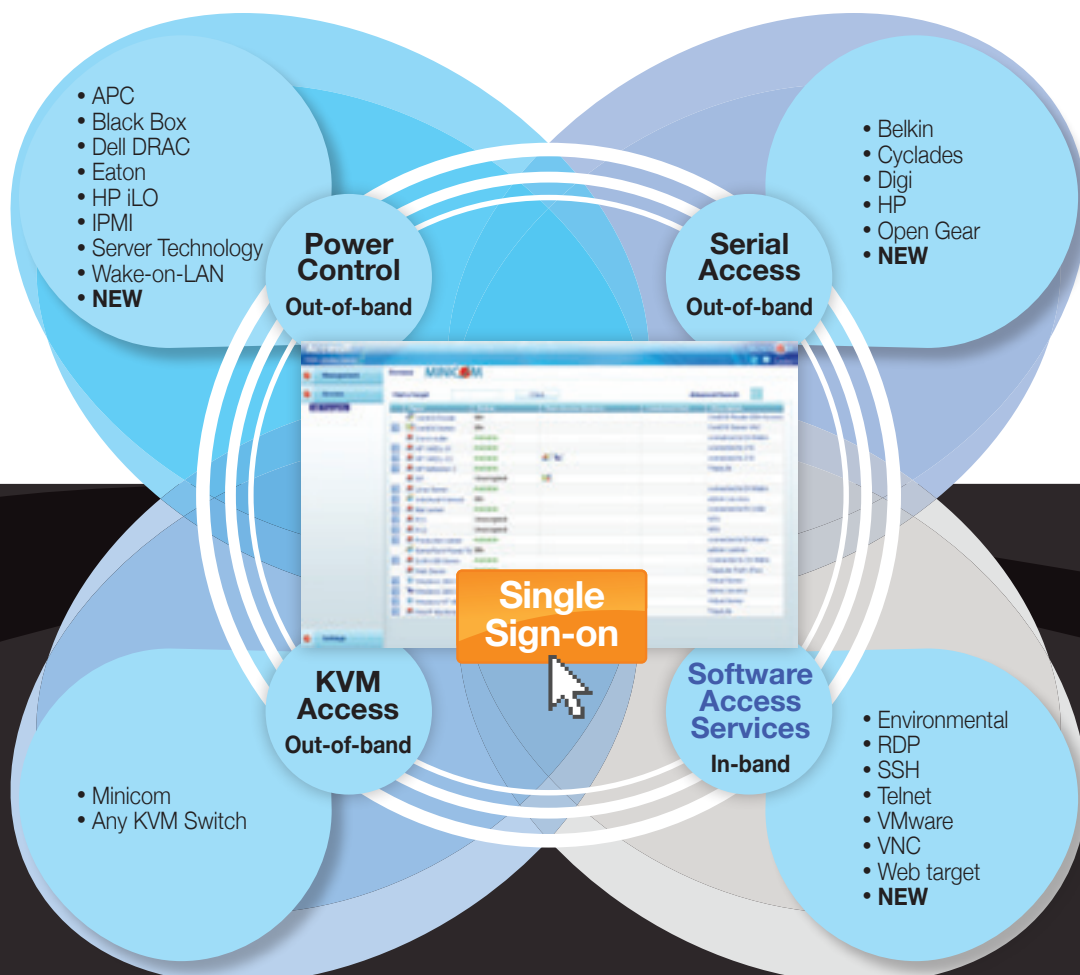
Minicom's remote access management solutions impose order on the chaos of mixed IT environments in data centers and server rooms. AccessIT™ and AccessIT™ Enterprise Edition

provide IT staff with an easy-to-operate web interface for running and managing the multiple remote access protocols needed to maintain their servers, switches, firewalls, routers and other IT components. This holistic view has a direct impact on increasing the level of IT service within organizations. Minicom's unique, open platform architecture provides a single portal to access and control ALL IT hardware regardless of manufacturer, leveraging your investment in your existing equipment and providing you with freedom of choice for future tools and vendors.

IT managers rave about the simplicity of Minicom's remote access management solutions. The system is up and running in hours rather than days or weeks, with an equally short time frame for training new personnel.

“With budget cuts going on... we needed to find ways to cut down travel time and downtime... We realized we needed to manage our servers in a more efficient way. AccessIT allows me to remotely activate the PDUs and power cycle any device – not just servers – from a centralized place ... Another benefit is increased security. I can keep the server room locked and prevent people from coming in and out and jostling the equipment.”

Charlie Maillet, IT engineering and operations specialist, Ohio's Area Agency on Aging District 7 (AAA7)



Faster Access and Control When it Counts the Most

With one click access to all IT assets using their associated access methods, Minicom's remote access management solutions make it easy for IT managers to troubleshoot and maintain their data centers. Fast access using single sign-on transforms wasted seconds spent connecting to the server into valuable resolution time.

Consolidate all your IT assets for increased IT efficiency. Whether inside the organization, at a branch office, or on the road, IT staff is just a click away from all IT assets and their associated access methods.

With LDAP compatibility and high encryption standards for protecting server access, IT managers trust the security of AccessIT™ and AccessIT™ Enterprise Edition.

More Uptime, Less Stress, Better Service

With today's expectations of 24/7 uptime, your disaster recovery solutions must provide quick and efficient out-of-band BIOS level access to hanging servers. Remote access software solutions, while more than adequate for daily workflow in the data center, do not offer this functionality when the operating system is down in the server room.

With Minicom's KVM solutions, you can dramatically shorten resolution time, without the extended downtime that is so disastrous for mission critical applications in the server room. Minicom's extensive line of KVM switches, integrated drawers, and gateways gives you all the KVM access you need for troubleshooting, maintenance, and upgrades.



“Minicom’s solution maximized our existing KVM infrastructure and investment, adding remote functionality to what we already had.”

Director Li, head of the Technical Department of the Library in Beihang University

Minicom’s Real Needs™ Approach

The basic philosophy of our Real Needs™ approach is to make sure that you have the most efficient solution for your data center requirements, without wasting your IT budget on equipment that you don't need. We utilize the infrastructure, installation, and training that you already have, and add the elements that are missing. This philosophy informs all of our product design at Minicom. Our goal is to deliver solutions that make sense technologically and economically.

Minicom's Mission

Minicom's mission is to enhance the level of IT service and IT efficiency in corporate organizations through innovative technologies, products and solutions.

About Minicom

Minicom is a global leader of IT management solutions for data centers, server rooms and rack environments.

With an established track record of pioneering innovative solutions, Minicom is synonymous with IT infrastructure efficiency and shortening resolution time in data centers. Because of our consistent delivery of secure, reliable solutions, Minicom enjoys long term relationships with customers and resellers.

Since 1988, we have provided solutions for some of the largest rack environments in the world. Our solutions are used daily to manage millions of servers.



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