

## Product Update

### Title: Update firmware for the IP Control

No: **MTU200802-01**

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Summary: IP Control firmware was recently updated to v3.0.2.42 to include product operation enhancements.

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## More Information

We updated the IP Control firmware to the version 3.0.2.42 which is available from our support web page at <http://www.minicom.com/phandlh.htm>

This version has the following improvements:

- Client upgraded to version 4.0.0.46 to support remote connection from Windows Vista.
- Fix for the Microsoft XML security patch issue.
- New option to configure 3 non-consecutive TCP ports.
- Sending SNMP trap functionality added.
- Default mouse setting is set to Windows 2003 Server/XP/Vista.
- Replaced the device firmware underlying platform for future multiplatform client support.
- Other minor improvements.

All upgrades from firmware versions **3.0.1.x** to firmware version **3.0.2.x** and higher will require a Phase 1 upgrade before upgrading to the device firmware.

**Note 1:** We strongly advise first upgrading the Safe Mode. Do so from:

<http://support.minicom.com/ipcontrol/KVMIPSM.zip> before starting the Phase 1 upgrade, because after Phase 2 it won't be possible to use this safe mode firmware anymore because of different packaging algorithm

**Note 2:** If device has firmware version 3.0.0.42, upgrade it to firmware version 3.0.1.39 before performing Phase1 upgrade. Otherwise you won't be able to set TCP ports and you will have to restore the device factory settings from the safe mode before configuring the device settings.

Phase1 upgrade can be directly downloaded from our web site at the following link:

[www.minicom.com/support/phase1/Gen1x.zip](http://www.minicom.com/support/phase1/Gen1x.zip)

Firmware version 3.0.2.42 can be directly downloaded from our web site at the following link:

<http://www.minicom.com/support/ipcontrol/30242IPCNM.zip>

After this firmware upgrade, all IP Control user settings, except network configuration will be erased after rebooting.

A Short movie explaining how to perform Phase 1 and Phase 2 firmware upgrades for is available on the following link: [http://support.minicom.com/ipcontrol/Phase\\_One\\_Upgrade.exe](http://support.minicom.com/ipcontrol/Phase_One_Upgrade.exe), The movie explains the steps and actions required for successfully completing these firmware upgrades.

## Notes:

To connect to the IP Control from a machine running Windows Vista the user must run Internet Explorer as an Administrator. To do this you should right click the Internet Explorer icon on the Start Menu or on the Quick Launch bar and select **Run as administrator**.

Look at the image below: (note: type the administrator's password when prompted)

